

PayHOA Overview

PayHOA is an integrated software package supporting homeowners and homeowner associations. Homeowners can make online payments, view their payment history, access important documents, submit requests, and update their contact information. Associations can leverage the platform to support homeowner communications, billing and collecting dues, managing vendors and their expenses, and reporting on association performance for the Board of Directors.

Through PayHOA's [owner's portal](#), homeowners can make online payments, view payment history, import documents, submit requests, and update contact information. PayHOA makes managing an HOA easy, leading to happier homeowners that have better visibility and fewer barriers to paying their dues. PayHOA supports ACH and all major credit cards. Payments are Level 1 PCI compliant and go directly to the HOA's bank account. To further reduce the potential for stress points, owners can enroll in auto-pay, so approved payments are made for them automatically.

By providing for integrated lock-box processing of homeowner payments, PayHOA eliminates a significant manual burden in processing dues payments otherwise born by Board volunteers. By facilitating vendor payments directly through the Association's bank, rather than issuing manual checks, manual effort is further reduced in expense management. Finally, the ability to issue and track broadcast and individual emails sent to homeowners makes communication and followup easy for the Association.

PayHOA ranked NO. 60 on the third annual Inc. 5000 Regionals: Southeast list, as announced in March of 2023. PayHOA is based in Lexington, Kentucky. Their mission is to make life easier for HOA managers and homeowners. DPHA went live on the PayHOA software as of June 1, 2023.